Rowan Medicine

HOW TO DOWNLOAD WEBEX FOR YOUR TELEMEDICINE APPOINTMENT

*For computer use, please make sure you have audio and video capability.

Computer download for Cisco app:

1. Go to www.webex.com/downloads

2. Once on this webpage, scroll down slightly and click the link that says "Download for Windows"

   If you have an Apple/Mac product, then you can also click the icon that says "Download on the App Store" .

3. Once downloaded, you will have to double click on the webexapp.msi file you downloaded

    (this could be in your downloads folder)

4. Double click on the file to launch the WebEx meetings setup wizard; follow instructions to set up

5. Once installed, the app will launch automatically; if it does not, look on your desktop for this icon

 *For iPhone download, you will need to know your Apple ID username and password.

iPhone or Tablet download for Cisco app:

1. Go to the App Store icon

2. Once in the App Store, in the bottom right corner, click on the search button

3. Type "Cisco WebEx Meetings" in the search bar and click "search"; you will see this icon

4. Click download (this is where you may have to input you Apple ID and password)

5. Once downloaded, the app will be on your phone, look for the icon above and click on it

6. Click the green button, "join meeting" and input the meeting number you were provided

*Non-Apple users will follow the same instructions and the WebEx app icon will also be the (the app store will be different)

Android Users:

1. Go to your apps icon, then click on your Google Play Store

2. Type "Cisco WebEx Meetings" in the search bar then click "search"; you will see this icon

3. Click "install"; look for the above icon and click on it

4. Click the green button, "join meeting" and input the meeting number you were provided